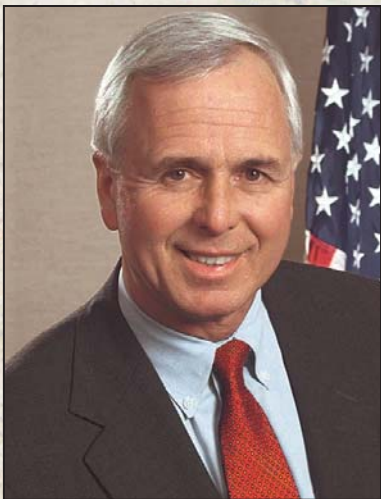




**State Senator  
Stewart J. Greenleaf**



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## WILLOW GROVE DISTRICT OFFICE STAFF



Gathered in the 12th senatorial district office in Willow Grove are, from left, standing, Sen. Greenleaf and legislative assistants, Connie Schandain, Patricia Cawthorne, Elsa Grubb, Birdie Smith, Mary Flint; and Aaron Zappia, communications director. Seated from left are Patricia Beading, chief of staff; Joan Raudenbush, legislative assistant/scheduler; and Judith Bechter, legislative assistant.

Invite you to visit and utilize the 12th Senatorial district office in Willow Grove, where you will find information on a myriad of state programs and departments. Have you ever needed a birth certificate and didn't know where to obtain the form? Well, my office can provide the form and send it to Harrisburg for you, cutting the normal processing time from four to two weeks. Is your license up for renewal and you misplaced the application? My office carries all PENNDOT forms, including registration and handicapped plate and placard forms.

Not only can we be of help with day-to-day matters like drivers licenses – we can assist in critical problems such as the collection of child support and unemployment compensation. The legislative assistants in the office will go to bat for you with all state agencies.

Many senior citizens are not aware of all the benefits available to them in Pennsylvania, especially through programs like Property Tax / Rent Rebate and PACE / PACENET prescription assistance. My office carries the forms for these programs and will help you fill them out and mail them to Harrisburg. I urge you to investigate the possibilities by calling, writing, faxing, or stopping by. The staff members of the district and Capitol offices stand ready to provide assistance to you on state matters, to answer questions, and to receive constituent input on state issues.

*The Willow Grove office is open weekdays (except holidays) between 9:00 a.m. and 5:00 p.m. Leave a message with your name and number if you are calling after hours and we will get back to you promptly.*

## HARRISBURG SENATE OFFICE STAFF



Senator Greenleaf joins in a group photo with Capitol staff members. Pictured from left are Gregg Warner, council; Denise Patton, administrative assistant; Senator Greenleaf; Tyra Wallace, executive secretary / admin assistant; Ruth Willard, office assistant; and Eric Pauley, executive assistant.

Dear Senator,

*Last week, I had a heat emergency. Since I am qualified for LIHEAP right now, I called. They said no problem, they would take care of it. Four very cold days later, in desperation, I called your office. Joan was incredible; kind, professional, and genuinely concerned. She made many phone calls on my behalf and I soon had an HVAC technician at my house. The heat is fixed, thank you very much. I, my wife and three children want you to know how grateful we are.*

*My "Thank You" seems so small compared to all you've done to help my family and myself, but it comes from the heart.*

R.A., Hatboro, PA

J.C., Horsham, PA

Dear Senator,

*We would like to bring to your attention one of your associates, Patty Cawthorne. We mistakenly mailed withholding checks to PA Department of Revenue instead of the IRS. Patty, very professionally, made all the proper calls and secured our refund.*

J.S., Huntingdon Valley, PA

Senator,

*Thanks to you and your staff for expediting the delivery of the 'handicapped' tag for my car. It will certainly help to keep me moving around in my daily chores.*

A.B., Willow Grove, PA

Dear Senator,

*We are writing to express our heartfelt thanks for your assistance in securing some much needed financial aid for our son's college education. We are very grateful for the help.*

G.S., Lansdale, PA

For your convenience, the following publications are listed so that you may circle the numbers of the brochures you would like. Please send this list with your selections along with your name and address, and the requested items will be sent to you.

### CHILDREN & FAMILIES

1. Fire Safety Tips
2. Traffic Safety – a coloring & activities booklet
3. "Pennsylvania" a poster you can color
4. TAP Brochure (Tuition Assistance Program)
5. CHIP Application (Children's Health Insurance)
6. Financing Your Postsecondary Education
7. Internet Safety

### SENIORS

8. Benefits and Rights for Older Pennsylvanians
9. PACE Application (prescription assistance)
10. Property Tax/Rent Rebate Application

### GOVERNMENT

11. Pennsylvania Symbols Brochure
12. Biography of a Bill
13. State Benefits for Veterans
14. U. S. and State Flag Pamphlet

### TRANSPORTATION

15. PA Transportation & Tourism Map
16. Fishing and Boating Map
17. Turnpike Map
18. Route 6 Scenic Map
19. Shared Ride Program for Seniors and Persons with Disabilities

### GENERAL

20. How to Avoid Identity Theft
21. Birth/Death Certificate Application
22. Notary Application
23. Personal Estate Inventory Book
24. Advanced Directives, Living Wills, Guardianship Laws & Power of Attorney

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